**"Technical Assistance and Coaching"**

**Speaker: Sunny Lu Williams, President, TechServ Corp**

**Objectives:**

* What Technical Assistance is and what it is not
* How to provide quality technical assistance
* Why it’s important to evaluate your processes to ensure you are doing it well

**Discussed:**

* Excellence in Technical Assistance
* Definition
  + Centers for Disease Control and Prevention
  + SAMHSA
  + DMHA
* When TA is great
  + as defined by feedback from current grantees, and DMHA BIPOC (Black, Indigenous, and People of Color) Advisory Committee)
* When TA goes wrong
  + as defined by feedback from current grantees, and DMHA BIPOC (Black, Indigenous, and People of Color) Advisory Committee)
* CBO Checklist for Coaching
  + as defined by feedback from current grantees, and DMHA BIPOC (Black, Indigenous, and People of Color) Advisory Committee)
* Coaching by TTJ/SheRays & Associates
  + Scheduled coaching calls
  + Checklist how to prepare for your coaching call
* The Division of Mental Health and Addiction's goal, through this digital learning toolkit, is to empower community-based organizations with a seat at the table and provide information and resources that support community-based organizations in seeking collaboration opportunities that promotes quality, accessible behavioral health care to all people including historically marginalized and underserved communities of Indiana.
* The work is continuous and ever- evolving.

**Conversation:**

A panel discussion hosted by Sunny Lu Williams, TechServ follows:

Panelists: Tracy Johnson, TTJ She-Rays; Pastor Michael Purtle, City of Refuge; Tasha Wilkerson, TTJ She-Rays; Pastor Dennis Walton, Faith Temple of Christ

Discussion

Co-design, Community Coalitions, Storytelling with data

**Resources:**

Schedule your Coaching Call with TTJ/SheRay’s & Associates

SAMHSA National Technical Assistance Centers

On-TRAC Online Technical Resource and Assistance Center

**This was a pre-recorded webinar so there was no group discussion.**